

WS-02987A-08-0180



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ARIZONA CORPORATION COMMISS
UTILITY COMPLAINT FORM

Investigator: Trish Meeter

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2009 79620

Date: 6/11/2009

Complaint Description: 08A Rate Case Items - Opposed
19C Other - Company Policy/Procedures

First:

Last:

Complaint By:

Ellen

Whitsell

Account Name:

Ellen Whitsell

Home: [REDACTED]

Street:

[REDACTED]

Work:

City:

Queen Creek

CBR:

State:

AZ

Zip: 85243

is:

Utility Company.

Johnson Utilities L.L.C. d/b/a Johnson Utilities Company

Division:

Water

Contact Name:

[REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

*****DOCKET NO. WS-02987A-08-0180 *****

Customer has received two inserts in her water bill expounding the political views of Johnson utility owner. She contact the company and was told the printing and expenses of this mailing were being paid for by the company. She does not believe, as a rate payer, the cost should be paid by the utility, as these will eventually be passed on to her thru rate increases.

The political views of the utility owner should be paid by the owner, not the company.
She wanted to make her concerns noted to the Commission'

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

Advised customer her comments would be made a part of the case. An Inquiry relating to this matter was opened (Complaint No. 78014).

End of Comments

Date Completed: 6/11/2009

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Arizona Corporation Commission

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